

Privacy Policy

All Rounder Project

Effective Date: July 2026

Last Updated: July 2026

Introduction

At All Rounder Project, we are committed to protecting the privacy and personal information of every young person, family, professional, partner organisation, and visitor who engages with our services.

We recognise the importance of handling personal information responsibly and lawfully. This Privacy Policy explains how we collect, use, store, share, and protect your information in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

By using our website or engaging with our services, you agree to the practices described in this Privacy Policy.

Who We Are

All Rounder Project provides specialist trauma-informed mentoring and intervention services for young people aged 11–18 across:

Schools

Alternative Provision Settings

Pupil Referral Units (PRUs)

SEN Schools

Residential Children's Homes

Semi-Independent Living Providers

Local Authorities

Community Organisations

Families and Carers

We work to improve wellbeing, resilience, educational engagement, confidence, and positive life outcomes through relationship-based mentoring.

Information We Collect

Depending on how you engage with us, we may collect the following information.

Personal Information

Name

Address

Telephone number

Email address

Organisation name

Job title

Referral details

Information About Young People

Where appropriate and necessary to provide our services, we may collect:

Name

Date of birth

School or educational setting

Support needs

Behavioural information

Attendance information

Wellbeing information

Risk assessments

Safeguarding concerns

Care status

Emergency contact details

Support plans

Progress reports

Session notes

Some of this information may be classified as Special Category Data under UK GDPR because it relates to health, wellbeing, safeguarding, ethnicity, or other protected information.

How We Collect Information

Information may be collected through:

Referral forms

Contact forms

Telephone conversations

Emails

Meetings

Schools

Local Authorities

Social Workers

Parents or carers

Partner organisations

Young people (where appropriate)

Our website

How We Use Your Information

We use personal information to:

Deliver mentoring services

Assess referrals

Safeguard young people

Develop support plans

Monitor progress

Communicate with professionals and families

Arrange mentoring sessions

Improve our services

Respond to enquiries

Meet our legal responsibilities

Maintain accurate records

Our Lawful Basis for Processing

Under UK GDPR we process information using one or more of the following lawful bases:

Consent

Performance of a contract

Legal obligation

Vital interests

Public task (where applicable)

Legitimate interests

Where Special Category Data is processed, we will also rely on the relevant conditions under Article 9 of the UK GDPR and Schedule 1 of the Data Protection Act 2018.

Safeguarding

Safeguarding is central to everything we do.

If we believe a child or young person is at risk of harm, we may share relevant information with safeguarding agencies, schools, local authorities, police, or social care without consent where legally permitted or required.

The safety and welfare of children will always take priority.

Sharing Information

We only share information where necessary.

This may include:

Schools

Local Authorities

Social Care

Residential Care Providers

Youth Offending Teams

NHS Services

Police

Early Help Services

Other professionals directly involved in supporting the young person

Regulators where required by law

We never sell personal information to third parties.

Website Information

When visiting our website we may collect:

IP address

Browser type

Device information

Website usage information

Cookies

This information helps improve the performance and security of our website.

Cookies

Our website may use cookies to:

Improve website functionality

Analyse website traffic

Remember user preferences

Improve user experience

You can manage cookie settings through your browser at any time.

Data Security

We take appropriate technical and organisational measures to protect personal information.

These include:

Password-protected systems

Secure cloud storage

Encrypted devices where appropriate

Access controls

Staff confidentiality agreements

Secure disposal of information

Regular staff training

Although we take every reasonable precaution, no internet transmission can be guaranteed as completely secure.

How Long We Keep Information

We only retain information for as long as necessary to:

Deliver services

Meet safeguarding requirements

Comply with legal obligations

Resolve disputes

Meet funding or contractual requirements

Records are securely deleted or destroyed when no longer required.

Your Rights

Under UK GDPR you have the right to:

Access your personal information

Request correction of inaccurate information

Request deletion where appropriate

Restrict processing

Object to processing

Request data portability where applicable

Withdraw consent where consent is the lawful basis

Some rights may be limited where safeguarding or legal obligations apply.

Children's Privacy

We understand the importance of protecting children's personal information.

Information about young people is collected only where necessary for providing support and safeguarding.

Where appropriate, consent will be obtained from parents, carers, schools, local authorities, or those with parental responsibility.

Third-Party Websites

Our website may contain links to other websites.

We are not responsible for the privacy practices of external websites and encourage users to read their privacy policies.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

The latest version will always be available on our website.

Contact Us

If you have any questions about this Privacy Policy or how we use personal information, please contact:

All Rounder Project